## Memorandum



FROM: Michelle Blake, Business Development Manager

DATE: 16 October 2018

**SUBJECT: LABPLUS LABOUR DAY SERVICE** 

LabPLUS will be operating at after-hours service/capacity Labour Day - Monday 22<sup>nd</sup> October 2018.

## For referral laboratories outside the Auckland region:

Please note that there will be no routine courier services on the statutory holiday and we advise that samples from referral laboratories outside the Auckland region **are not to be sent on Monday 22**<sup>nd</sup> **October.** 

Please hold all samples until Tuesday 23<sup>rd</sup> October.

## For referral laboratories inside the Auckland region:

Samples from referral laboratories within the Auckland region are not to be sent on Monday 22<sup>nd</sup> October.

Please hold all samples until Tuesday 23<sup>rd</sup> October.

**LabLINK (the laboratory call centre)** will not be operating Labour Day and services will be forwarded from 12pm (lunchtime) Saturday 20<sup>th</sup> October.

Normal operation will resume from Tuesday 23<sup>rd</sup> October.

Calls outside these hours will be forwarded to the laboratory through an automated system.

LabPLUS thank you for your cooperation and apologise for any inconvenience this may have caused.



Commited to excellence Kia Tu Tika