

Memorandum

**FROM: Michelle Blake, Business Development Manager**

**DATE: 19 January 2018**

**SUBJECT: LABPLUS WAITANGI DAY SERVICE**

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LabPLUS will be operating at after-hours service/capacity Waitangi Day Tuesday 6<sup>th</sup> February 2018.

**For referral laboratories outside the Auckland region:**

Please note that there will be no routine courier services on the statutory holidays and we advise that samples from referral laboratories outside the Auckland region **are not to be sent on Monday 5<sup>th</sup> February.**

Please hold all samples until **Wednesday 7<sup>th</sup> February.**

**For referral laboratories inside the Auckland region:**

Samples from referral laboratories within the Auckland region can be sent provided they are received at LabPLUS on Monday 5<sup>th</sup> February.

**LabLINK (the laboratory call centre)** will not be operating on WAITANGI day and services will be forwarded from 7pm Monday 5<sup>th</sup> February.

Normal operation will resume from Wednesday 7<sup>th</sup> February.

Calls outside these hours will be forwarded to the laboratory through an automated system.

LabPLUS thank you for your cooperation and apologise for any inconvenience this may have caused.