

Memorandum

**FROM: Michelle Blake, Business Development Manager**

**DATE: 18 January 2019**

**SUBJECT: LABPLUS AUCKLAND ANNIVERSARY SERVICE**

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LabPLUS will be operating at after-hours service/capacity Auckland Anniversary day Monday 28<sup>th</sup> January 2019.

**For referral laboratories outside the Auckland region:**

Please note that there will be no routine courier services on the statutory holidays and we advise that samples from referral laboratories outside the Auckland region **are not to be sent on Monday 28<sup>th</sup> January.**

Please hold all samples until **Tuesday 29<sup>th</sup> January.**

**For referral laboratories inside the Auckland region:**

Samples from referral laboratories within the Auckland region **are not to be sent on Monday 28<sup>th</sup> January.**

Please hold all samples until **Tuesday 29<sup>th</sup> January.**

**LabLINK (the laboratory call centre)** will not be operating on Auckland Anniversary day and services will be forwarded from 12pm (lunchtime) Saturday 26<sup>th</sup> January.

Normal operation will resume from Tuesday 29<sup>th</sup> January.

Calls outside these hours will be forwarded to the laboratory through an automated system.

LabPLUS thank you for your cooperation and apologise for any inconvenience this may have caused.