

## Memorandum

TO: External & Internal Customers

FROM: Michelle Blake, Business Development Manager, LabPLUS

DATE: 03 October 2018

**SUBJECT: Service Disruption for Trace Metals ICP-MS**

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Dear Customer(s),

On behalf of the Department of Specialist Chemical Pathology at LabPLUS, we would like to inform you that as of Sunday 7<sup>th</sup> October 2018, the Trace Metal ICP-MS will be replaced with a new instrument. There will be no analysis for 2-3 weeks while the new instrument is installed and validated.

LabPLUS will endeavour to report results on any samples received up until midnight Friday 5<sup>th</sup> October 2018.

There will be NO disruption in service to Sweat Chloride results as these are processed on a different instrument.

From the 7<sup>th</sup> October, there will be delays in the following results:

- Aluminium
- Arsenic
- Bromide
- Cadmium
- Chromium
- Cobalt
- Copper
- Iodine
- Iron (urine and liver biopsy only)
- Lead
- Manganese
- Mercury
- Nickel
- Selenium
- Zinc
- Dialysis Water for Sodium, Magnesium & Calcium

All samples will be stored at LabPLUS and analysed onsite once the new ICP-MS has been validated and signed off.

Should you require urgent analysis, please contact Sandra on the email below and LabPLUS can arrange for these samples to be sent away to Canterbury Health Laboratory.

There will be no additional charges to the requestor.

LabPLUS apologises for the disruption in service.

If you require further information, please don't hesitate to contact:

Sandra Fitzpatrick – Trace Metals Specialist

Email: [sandraf@adhb.govt.nz](mailto:sandraf@adhb.govt.nz)

or one of our Chemical Pathologists on [chemicalpathologist@adhb.govt.nz](mailto:chemicalpathologist@adhb.govt.nz)

You can also contact one of chemical Pathologists via LabLINK at (09) 307 8995 and ask for on-duty chemical pathologist.